

## **Person Specification**

## **Office Administrator**

Feature sought	Essential requirements	Desirable requirements
Experience	Previous administrative/reception experience	Experience of planning and progressing work activities proactively within general guidelines, using initiative and judgement (escalating matters if necessary)
Knowledge	Good knowledge of MS Excel	Good familiarity with the MS Office suite
Skills	Excellent written and oral communication skills  Excellent attention to detail and accuracy in performing work in a highly diligent manner  Responsive and flexible attitude to providing administrative support  Good numeracy skills	Able to work unsupervised and exercise initiative, conceiving, instigating and managing own workload; meeting agreed deadlines  Website administration
Qualifications	GSCE/ 'O' level or equivalent in English and Mathematics	Degree (in any subject) or equivalent relevant experience
Personal attributes	Excellent organisation and planning skills  Good team-worker and able to build good working relationships at all levels  Conscientious and reliable  Commitment to high level of customer service	